Monday 21st June 2021

**PREMIER WRAPAROUND CARE AT THE BELLBIRD PRIMARY SCHOOL**

**LAUNCHING IN SEPTEMBER 2021**

Dear parents and carers,

It is with great excitement that we are able to announce that Premier Education will be taking over the running of the wraparound care at The Bellbird Primary School from the start of the next school year.

Premier have been successful in delivering high quality provision in primary schools across the county for 20 years including physical education, holiday club care and extra-curricular sessions in sport and non-sporting activities.

**In the last couple of years Premier Education have been running wraparound venues with up to 100 children in attendance which are some of the largest wraparound care sites in the county. With our enhanced, well-rounded, “healthy active” offer, more and more schools are choosing Premier Education to support and run their wraparound provision.**

We have been working closely with the school leadership team and Governors on this project to ensure the wraparound care will act as an extension of the school day, allowing children to thrive in this new style of extended school hours provision.

From September 2021 Premier Wraparound will run before school and after school every day the school is open, and will provide multi activity day camps in the school holidays and on teacher training days. Our aim is to create an outstanding safe, secure and fun environment that children and parents can trust.

We aim to carry on the great work the current team have been doing, plus provide an improved service in a number of ways with the addition of:

* Access to a wider range of activities for children from gymnastics to gardening
* An improved food menu
* A simple online bookings system where parents book and receive instant email confirmation to easily track any bookings and reduce administration
* A fully responsive support team who will be ready to take any calls, queries and reply to emails with a quick turn around
* Bookings available up to 30 minutes before the session in case of any last minute changes of plan
* No questions asked refunds for missed session with our ‘flexi bookings’ option
* Increased siblings discount and offers

As with anything new, we know that as a parent or carer you will have several questions. Below are a number of common FAQ’s we have received when taking over at various settings over the past few years:

Q. **We know Premier traditionally as a sports provider, what if my child isn’t particular sporty?**

**A. The care will not just be made up of sporting activities. We will have a mixture of staff who all have a lot of experience working with primary school children in similar environments. Sports, and performing arts activity professionals will be on site everyday, but there will also be a wide range of other activities available each day ranging from free play, reading and arts and crafts**

**Q. Will Premier be taking payments via childcare vouchers?**

**A. Yes we will be. Please refer to the parents handbook, which talks you through the easy step by step process to pay online via our online booking system**

**Q. What if my child wants to attend another club before coming to the after school club?**

**A. We now have two half sessions after school and one full session. An early half session for parents who don’t need their child to stay later than 4.30 pm, a late half session for children who wish to attend a one hour club and then come to the after school wraparound, and the full 3.15 – 6 pm session. This means parents aren’t paying for a club and wraparound care at the same time.**

**Q. What is ‘Flexi Booking’?**

**A. Flexi booking is our unique insurance policy for parents if they need to change a booking. By paying £3.50 when making bookings, you will be able to receive a no questions asked refund if you need to cancel any sessions. One payment covers all booking made at that time.**

Bookings for September are now available online on a first come first served basis on our website [www.premier-education.com](http://www.premier-education.com), or via the direct links below:

Before School Club:

[Full session](https://www.premier-education.com/parents/venue/courses/321-699494/?back=1&location=sawston)

[Late session](https://www.premier-education.com/parents/venue/courses/321-699497/?back=1&location=sawston)

After School Club:

[Full session](https://www.premier-education.com/parents/venue/courses/321-699539/?back=1&location=sawston)

[Early half session](https://www.premier-education.com/parents/venue/courses/321-699500/?back=1&location=sawston)

[Late half session](https://www.premier-education.com/parents/venue/courses/321-699535/?back=1&location=sawston)

We have also released the after school sports club earlier than usual to show parents all of their options available in order to plan their child’s care. Please find further information on the wraparound care leaflet, the wraparound care parents handbook, and the after school sports clubs leaflet which accompanying this letter.

If you have any further questions please feel free to email krayner@premier-education.com

Yours truly,

The Premier Team